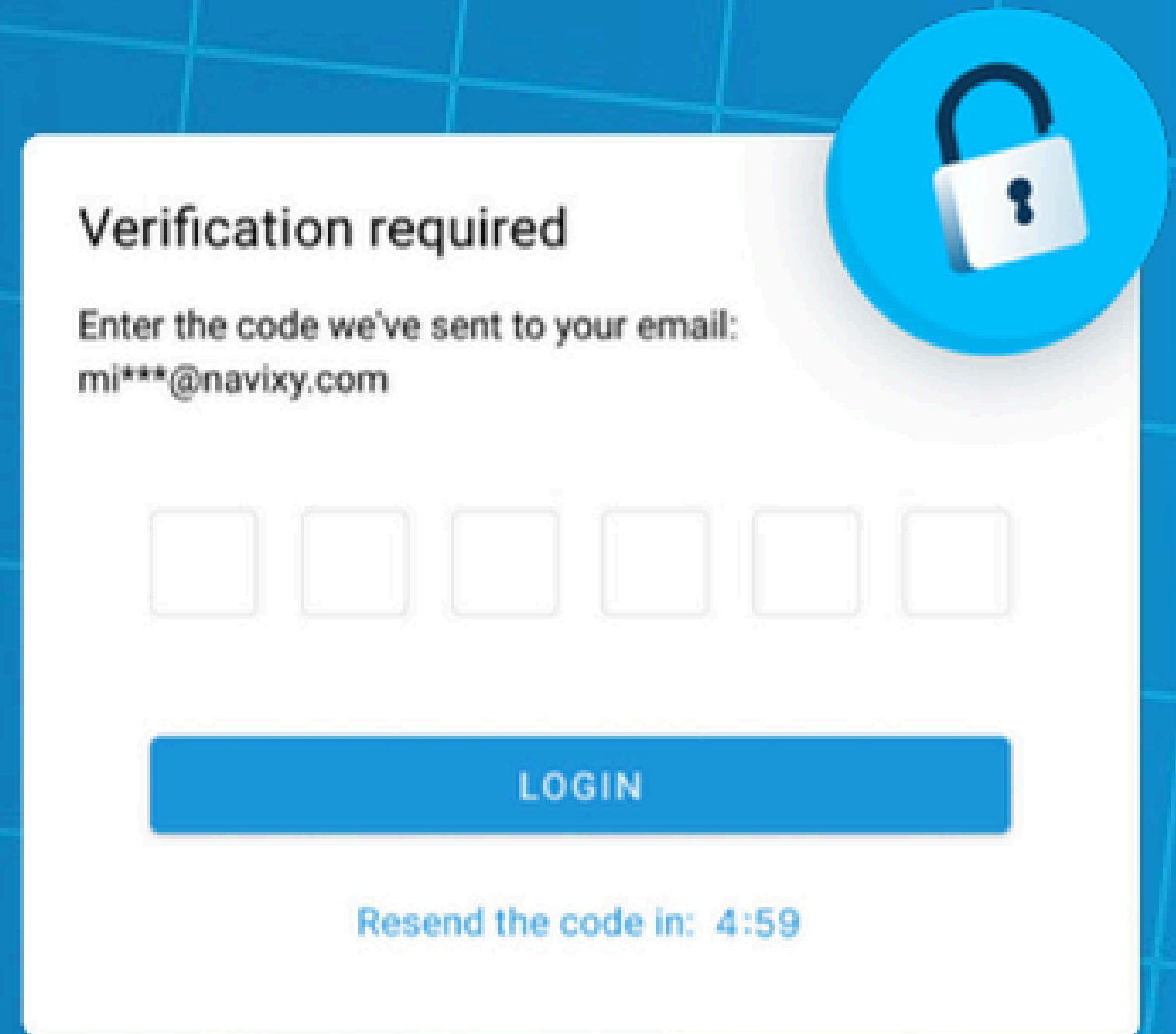


Two-factor authentication (2FA) for users

Navixy implements two-factor authentication (2FA) for enhanced security across web and mobile applications.

End users verify their identity with a one-time passcode delivered via email, providing an additional security layer beyond password protection.

Administrators can enforce 2FA across all user accounts or selectively enable it based on client-specific security policies, aligning with best practices for access control and data protection.

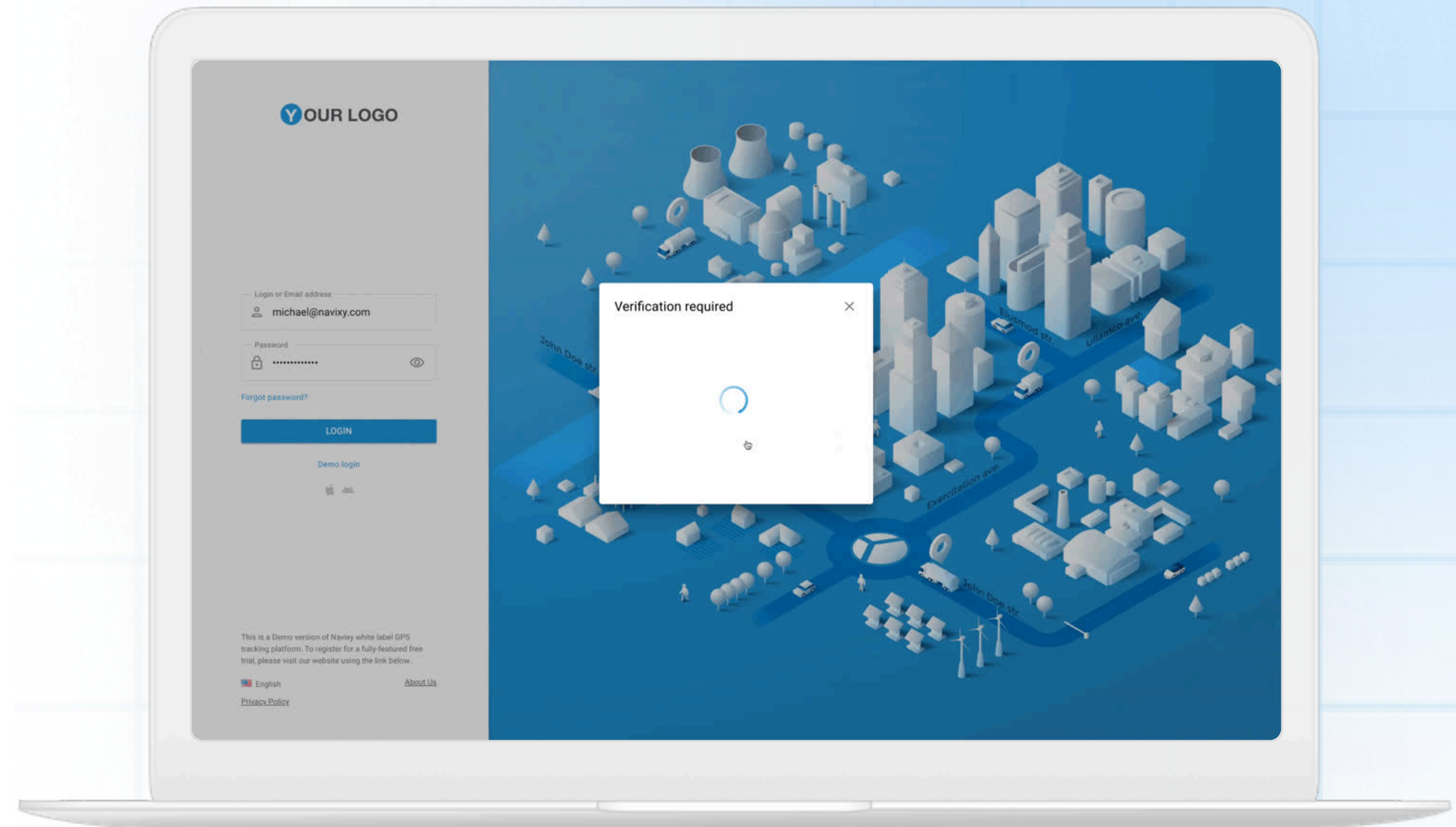


The illustration shows a white rectangular dialog box with rounded corners on a blue background. In the top right corner of the dialog is a circular blue icon containing a white padlock. The text inside the dialog reads: 'Verification required' in bold, followed by 'Enter the code we've sent to your email:' and 'mi***@navixy.com'. Below this is a row of six empty square input boxes. Underneath the boxes is a solid blue button with the word 'LOGIN' in white capital letters. At the bottom of the dialog, it says 'Resend the code in: 4:59' in a smaller, lighter blue font.

Two-factor authentication (2FA) for users

To enhance data security across web and mobile apps, Navixy provides 2FA. This extra step ensures that even if your password is compromised, unauthorized users cannot access your account without access to their email.

- ✓ Login with your password: enter your username and password to start the login process.
- ✓ Receive a one-time code: it will be sent to your registered email.
- ✓ Enter the code: Input the OTP from the email to complete your login.
- ✓ Access your account: if the OTP is correct, access is granted; otherwise, login is denied.



Two-factor authentication (2FA) for admins

Admins can enable 2FA for all user accounts or customize it for specific accounts.

- ✓ **Enabling 2FA for all user accounts**
Go to Admin Panel → Account Management → Security.

This applies 2FA to all current and new users, including sub-users and imported accounts. (Note: 2FA does not apply to demo accounts.)

- ✓ **Enabling 2FA for specific user accounts**
Use the Admin Panel or Panel API to configure 2FA settings, read/update settings for specific users, or set defaults for new accounts. Learn more in the [Developer Hub](#).

